

PASAI Congress Guide

21st PASAI CONGRESS

Embracing the Digital Future

28-30 August 2018
Queensland, Australia



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Welcome

Thank you for registering for the 21st Pacific Association of Supreme Audit Institutions (PASAI) Congress. As your host, the Australian National Audit Office (ANAO) looks forward to welcoming you.

This guide is to help you plan for your time at the Congress.

Program outline

Date	Event
Sunday 26 August	Arrival of Governing Board Members for meeting on 27 August 2018
Monday 27 August	Governing Board Meeting Arrival of delegates for Congress 28-30 August
Tuesday 28 August	PASAI Congress day 1
Wednesday 29 August	PASAI Congress day 2
Thursday 30 August	PASAI Congress day 3 Afternoon departure of delegates

Key contacts

Name	Phone
Peta Martyn Dial direct from Australia	+61 419 264 434 0419 264 434
Tamie Plant Dial direct from Australia	+61 418 410 924 0418 410 924
Siobhan McDonnell Dial direct from Australia	+61 458 273 706 0458 273 706
Venue – O'Reilly's Rainforest Retreat Dial direct from Australia	+61 7 5502 4911 07 5502 4911
Natalie Price (PASAI)	+64 21 628 711
Jill Marshall (PASAI)	+64 28 408 6329
O'Reilly's Guest House Dial direct from Australia	+ 61 7 5544 0644 07 5544 0644
Canungra Valley Medical Centre Dial direct from Australia	+61 7 55435688 07 5543 5688
Emergency Services	000

Venue location

The 21st PASAI Congress will be held at O'Reilly's Rainforest Retreat, Canungra Valley, Queensland. Canungra Valley is located in the world heritage-listed Lamington National Park.



O'Reilly's Rainforest Retreat is a ninety-minute drive from the Gold Coast and a two-hour drive from Brisbane. Please be aware that there are currently roadworks along the route, so allow extra time for your journey. The road to O'Reilly's will be closed from 8pm to 6am Sunday to Thursday for night works.

Address

O'Reilly's Rainforest Retreat

3582 Lamington National Park Road, Canungra, Queensland Australia.

Map



Transport

Brisbane to venue transfers

The ANAO has organised transfers from Brisbane airport and city centre and return:

Date	From	To	Departure time
26 and 27 August 2018	Brisbane city centre	O'Reilly's Rainforest Retreat	12:30pm
26 and 27 August 2018	Brisbane airport	O'Reilly's Rainforest Retreat	1:30pm
30 August 2018	O'Reilly's Rainforest Retreat	Brisbane Airport and Brisbane city centre	2:30pm
31 August 2018	O'Reilly's Rainforest Retreat	Brisbane Airport and Brisbane city centre	11:00am

Collection and drop off locations will be advised.

Hire cars

There are a number of car hire companies operating from Brisbane airport; including Avis, Budget, Europcar, Hertz, Redspot/ Enterprise, and Thrifty.

To book in advance directly with any of the car companies, please access this [website](#).

Please note public transport and taxis are not options from Brisbane to the venue.

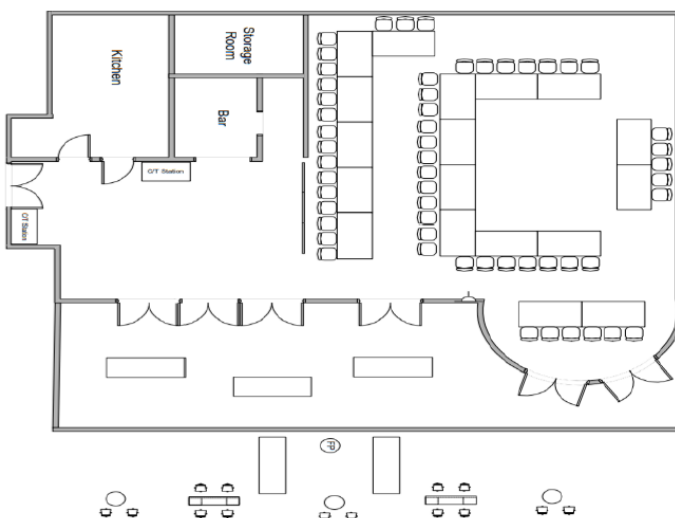


Venue information

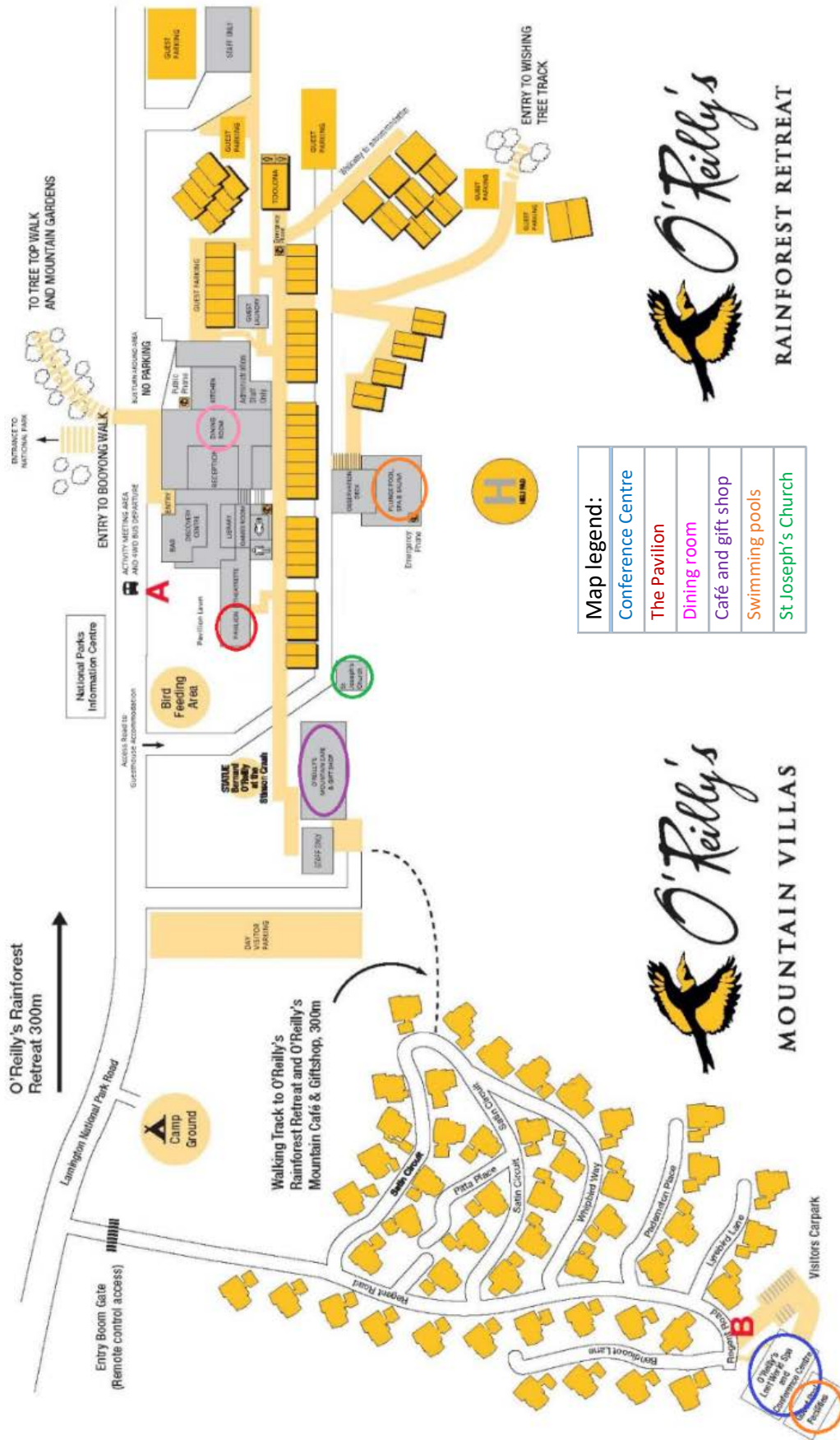
Conference centre

Meetings will be held in the Lost World Conference Centre.

Conference centre room layout



Location map



Wi-Fi

Wi-Fi is free for guests and covers reception area, conference rooms and most of the accommodation. If you are experiencing difficulties accessing the Wi-Fi from your room it is recommended you go to the main reception or the conference room for access.

Banking facilities

There is no Automated Transaction Machine's (ATMs) on the premises.

Meals

Breakfast

Breakfast will not be provided, but is available for purchase in the dining room.

Options and prices (per person, per meal)

Options	Food included	Cost (per person, per day)
Continental breakfast	<ul style="list-style-type: none">· Fresh fruit platter· Yogurt· Muesli· Assorted cereals· House baked breads· Danish pastries, croissants· Butter, jams, honey and preserves· Herbal teas and filtered coffee· Full, skim and soy milk· Selection of fruit juices	\$22.00
Full buffet breakfast	Everything in the continental breakfast <i>plus</i> : <ul style="list-style-type: none">· Scrambled eggs· Grilled tomatoes· Smoked bacon· Variety of sauces	\$28.00

Lunch

All delegates will have morning, afternoon tea and lunch provided from Monday to Thursday.

Dinner

Dinner and a complimentary two hour beverage package will be provided on the following evenings and locations:

Monday 27 August: Australian BBQ Buffet in the Pavilion – marked up in the red circle on the map on page 6 of this guide.

Tuesday 28 August: Welcome dinner in the Lost World Conference Centre, marked up in the blue circle on the map on page 6 of this guide.

Wednesday 29 August: Classic Buffet in the Pavilion.

Other dining options and shop

The Dining Room is open for breakfast and dinner daily. Breakfast starts from 7:30am and dinner starts from 5:30pm.

The Rainforest Bar is open from 4:00pm.

O'Reilly's Mountain Cafe & Gift shop offers lunch or lighter snack options including coffee and cakes, with a full a la carte menu available daily from 11:00am to 2:30pm, and light meal options available all day from 9:00am to 4:00pm.

Menus for all dining options are available on O'Reilly's Rainforest Retreat website [here](#).

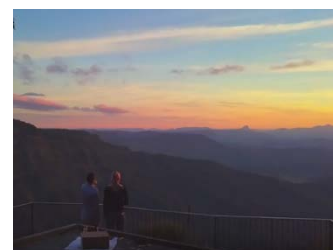
Shop – drinks and snacks are available at the mini-mart and takeaway next to the cafe. The range includes cold drinks, snacks, toiletries, condiments and ice cream. It is open daily from 9:00am to 5:00pm.

Activities

Sunset experience at Moonlight Crag lookout

All delegates arriving on Sunday are invited to enjoy a sunset experience at Moonlight Crag Lookout. The activity includes one-hour beverage package, finger food and return transfers.

When: Delegates are requested to be available at 4:30pm Sunday 26 August. Please meet at the reception area to travel to the location.



Guided early morning bird walk

Meet the feathered locals on the early morning bird walk around the Retreat.

When: Every morning. Please meet at the reception area at 6:30am.

Birds of prey show

Meet the majestic predators of the sky and learn about resident owls and Wedge-tail Eagles plus a Kestrel and Black Kite. Witness them in free flight and performing natural aerobatics in front of a jaw-dropping mountain view.

When: Tuesday afternoon 28 August at the Lost World Conference Centre terrace.



Animal Wildlife Encounter

Get up close and personal with Russ the friendly carpet snake, Maggie the cute-as-a-button magpie, plus many more. Photograph, feed and handle our friends (if you dare) and learn about their habitats, ecosystems and conservation efforts currently in place.

When: 1:30pm, Wednesday 29 August at the Lost World Conference Centre.

Venue facilities

Swimming pools

O'Reilly's has two swimming areas, with one pool at the day spa (located opposite the main building at the retreat area), and another pool in the villas area near the conference centre. The two pools are marked by orange circles on the page 6 map in this guide.



St Joseph's Chapel

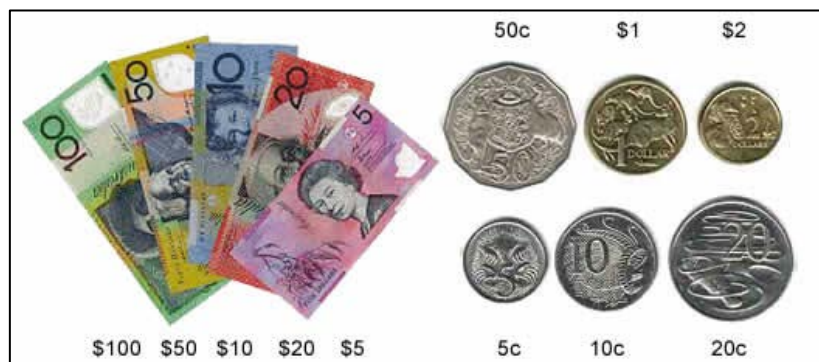
St. Joseph's Chapel is located on the grounds of O'Reilly's Rainforest Retreat. It is marked by a green circle on the page 6 map in this guide.

Check Mass times with O'Reilly's Guest House on 07 5544 0644.

Practical information

Currency

The currency in Australia is the Australian Dollar (AUD). Credit and debit cards are widely accepted, particularly Visa and MasterCard.



Buying Australian currency

Australian dollars can be obtained from Travelex stores in the Brisbane International Terminal before travelling to the venue. More information can be found [here](#).

It will not be possible to purchase or exchange currency at O'Reilly's Rainforest Retreat, and there is no automatic cash teller (ATM) machines. Please have your currency organised before arriving at the Congress venue and ensure that you have sufficient cash for your requirements.

Travelex stores in the Brisbane International Terminal can be found in the following places:

Travelex Brisbane	Phone	Opening hours
Level 2 (before security) VIEW MAP	+61 7 3860 4316	Mon-Sat: 4:00am - 1:15am Sun: 5:10am - 1:15am
Level 2 (before security) VIEW MAP	+61 7 3860 5294	Mon-Sat: 4:00am - 1:15am Sun: 5:10am - 1:15am
Level 3 (after security) VIEW MAP	+61 7 3860 5965	Mon-Tue: 4:30am - 1:45am Wed: 5:00am - 1:45am Thu: 4:30am - 1:45am Fri: 5:00am - 1:45am Sat: 4:30am - 1:45am Sun: 4:40am - 1:45am
Level 4 (before security) VIEW MAP	+61 7 3216 3050	Mon-Tue: 4:30am - 1:00am Wed: 5:00am - 1:00am Thu: 4:30am - 1:00am Fri: 5:00am - 1:00am Sat: 4:30am - 1:00am Sun: 4:40am - 1:00am

Power

Mains voltage in Australia is 230V 50Hz. The power plugs in Australia have two flat metal pins shaped like a "V" and a third flat pin in the centre, shown in the outlet and power cord image. Travel adapters can be purchased at the Brisbane airport.



Medical Care

First Aid

The ANAO support team includes a first aid officer, Siobhan McDonnell. If you encounter any issues, please contact her at the Congress venue for assistance.



Emergency Care

If you are encountering an emergency, please dial 000. This number will connect you to the Australian emergency care network who can have the police, fire or ambulance attend your needs.

Medical Centre

The nearest medical centre to O'Reilly's Rainforest Retreat is the Canungra Valley Medical Centre, at 49 Christie Street, Canungra, phone 07 55435688. It is approximately a 50-minute drive. The centre is open from 8:00am to 5:00pm (or 6:00pm depending on the day).

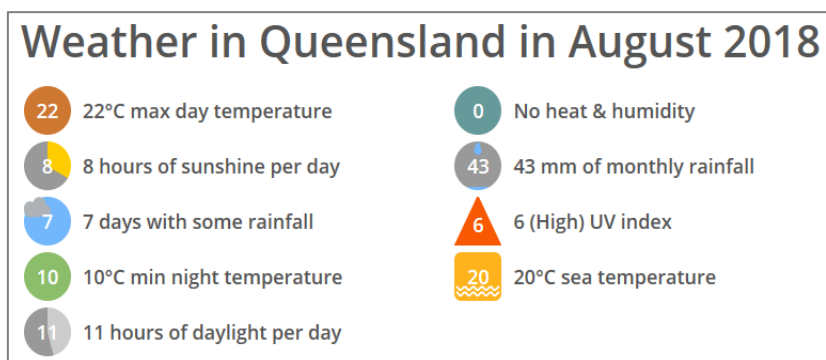
Mobile Phones

There are a number of telecommunication providers for mobile phones within Australia. The biggest and best-known retailers are Telstra and Optus. Mobile SIM cards can be purchased at Brisbane airport, at a range of provider's shopfronts, or in local grocery stores. **Please make sure you organise this before leaving Brisbane.**

Queensland Weather

August is winter in Australia, and the average maximum daytime temperature in Queensland in August is a pleasant 22°C (72°F) with the average night-time temperature being around 10°C (50°F). Keep in mind however, that Lamington National Park is nearly 1000 metres above sea level, which means that the temperature is 5-8 degrees cooler than Brisbane or the Gold Coast, and the weather is changeable. While the day temperatures are pleasant, bring warm clothing for evenings and overnight.

There are usually eight hours of bright sunshine each day. Sunrise is around 6:00am-6:30am and sunset is around 5:30pm.



Smoking

Australia has very strict laws on smoking and the designated areas in which smoking is allowed. Smoking areas at O'Reilly's Rainforest Retreat will be communicated to delegates at the Congress.